Installation of Public Call Offices in Delhi

1903. SHRI SYED SIBTEY RAZI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether MTNL has been installing Departmental Public Call Offices in Delhi;

(b) if so, what are the details of criteria laid down in this regard;

(c) whether MTNL has also been installing Public Call Offices in Delhi; and

(d) if so, what are the details of criteria laid down for this with formalities required and charges to be paid in this regard?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Yes, Sir.

(b) Departmental Public Call Offices are provided at public places like Hospitals, Air-ports, Railway stations, Cinema houses & localities where people may not afford to have telephones of their own or the department is not in a position to provide telephones to individuals due to various technical reasons. While deciding the locations of these PCOs, various factors like easy accessibility to the public, availability of suitable space for PCO Booth, security and safety of public telephone instruments are also kept in view.

(c) Yes, Sir.

(d) Details of criteria, formalities and charges are at Statement.

Statement

Details of Criteria, formalities required and charges to be paid for private public call offices

Besides departmental Public Call Offices, MTNL is also providing Public Call Offices under various schemes given below

(i) *Private attended public telephones (Local):*
These telephones are operated by private parties. Charges from public @ Re. 1/-per call, are shared by the department and the attendent in the ratio of 60:40. For allotment of this type of public telephones, the application has to be submitted on plain paper by the applicant to concerned Area GM / Area Manager. After verification for feasibility and suitability, a public telephone connection is allotted to the applicant. He is required to pay one time security deposit of Rs. 1000/- and ensure a minimum guaranteed amount of Rs. 500/- per month to MTNL.

(ii) *Public Telephones manned by handicapped persons:*
These Public Telephones are manned by handicapped persons only. They also charge @ Re.1/- per local call and retain 40 P. as their commission. These PCOs are provided after verification of suitability and feasibility of the proposed sites to the eligible handicapped attendents. Their applications are to be submitted to the concerned GM / AM. There is no security deposit and the guaranteed amount to be given to MTNL is Rs. 100/- p.m.

(iii) *Public Telephones under Franchise Scheme:*
Pay phones are also allotted to individual organisations under Franchise Scheme. Under this scheme, the line for the local STD / ISD Pay Phone is provided by MTNL and the pay phone instrument is provided by the Franchisee. The Franchisee charges the public @ Re. 1/- per unit metered call.

In the case of Pay Phone with local call facility only, the franchise can retain 40 P per call as his share and has to pay 60 P per metered call to MTNL. The security deposit and guaranteed amount to be paid to MTNL is Rs. 1000/- and Rs. 300/- respectively. In case of pay phones with STD / ISD call facility, the franchisee can retain 20 P per unit metered call upto 10,000 calls and 10 paise beyond 10,000 calls in a month as his share and has to pay 80 P per unit metered call and 90 P per unit metered call respectively to MTNL. The initial security deposit and minimum guaranteed amount to be paid to MTNL are Rs. 9600/- and Rs. 1600/- per month respectively. Initially thereafter security deposit is fixed at three times of his average revenue.

For the local pay phones, these applications have to be submitted on plain paper. For the STD / ISD pay phones, the applications have to be submitted in the prescribed application form in the office of respective Area

GM / AM in accordance with advertisements given in leading newspapers.

Setting up of Post Offices and Telegraph Offices

1904. SHRI SYED SIBTEY RAZI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether some norms have been laid down for setting up Post Offices and Telegraph Offices;

(b) if so, what are details thereof separately;

(c) whether under the existing criteria Government propose to set up some more Post Offices and Telegraph Offices in Uttar Pradesh during 1992;

(d) if so, what are the details thereof with names of places selected for the purpose; and

(e) if not, what are the reasons therefor?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Yes, Sir.

(b) *Post Offices*

The norms for opening post offices both extra departmental as well as departmental sub post offices are given at Statement-I *(See below)*

Telegraph Offices

The norms for setting up of Telegraph Offices are as follows :

(i) Initially, telegraph facility is introduced through Post Office called combined Post and Telegraph Office. With a view to provide greater accessibility to reliable telegraph services, this facility is also being extended on franchise basis, through Long distance Public Telephone Operators.

(ii) Independent Telegraph Offices are set up at all District Headquarters and at places having 500 or more telegraph operations per day. In case a place has more than one Telegraph Office, the most important one from workload point of view is upgraded into a Central Telegraph Office.

(c) Yes Sir.

(d) *Post Offices:* Of the 66 Extra-Departmental Branch Post Offices sanctioned for the year 1991-92, 48 of these are likely to be opened during the calendar year 1992 before 31/3/92. The details in this regard are given in Statement-II *(See below)*. More post offices will be opened in Uttar Pradesh during the financial year 1992-93.

Telegraph Offices: Yes Sir, it is proposed to provide telegraph facility at 50 (fifty) places in the State of Uttar Pradesh during the calender year 1992. The name of places is normally decided on the basis of demand are feasibility.

(c) In view of reply to parts (c) and (d), question does not arise.

Statement-I

Norms prescribed for opening of Extra-Departmental Branch Post Office/ Departmental Sub-Post Offices.

(A) The following norms for opening branch post offices effective from 1.4.1991 have been adopted.

(i) *Population:*

(a) *In normal areas:*
3000 population in a group of Villages (including the PPO villages).

(b) *In the Hilly, Tribal Desert and Inaccessible areas:*
500 population in an individual village or 1000 population in a group of villages.

(ii) *Distance:*

(a) *In normal areas:*
The minimum distance from the nearest existing post office will be 3 kms.